QD2020 Series Products Support Termination

TCS *Basys Controls*®

As of January 2, 2013, TCS Basys Controls® will no longer provide technical support for the QD2020 Series of Site Communications Centers. This includes the QD2020, QD2020i, and QD2020ie. TCS discontinued production and sales of the QD2020 series products in 2006. In addition to discontinuing technical support, after August 31, 2013, these products will no longer connect to or report data to the TCS Ubiquity server clusters.

Customers are encouraged to migrate to the QD2040 or QD2010 Series Site Communications Centers. These devices have an improved feature set including more advanced security and the ability to report directly to a domain name (www. ubiquitysystems.net) -- which provides enhanced failover capability.

Termination Dates and Affected TCS Basys Controls Products

• QD2020 Site Communications Center   Technical Support Ends 1/2/2013 (does not currently connect to Ubiquity)
• QD2020i Site Communications Center   Technical Support Ends 1/2/2013 / Ubiquity Connectivity Ends 8/31/2013
• QD2020ie Site Communications Center   Technical Support Ends 1/2/2013 / Ubiquity Connectivity Ends 8/31/2013

FOR MORE INFORMATION
For more information about TCS Basys Controls products, contact your TCS Basys Controls account manager via email or by calling 1-800-288-9383.